

A fax bulletin from Molina Healthcare – June 2021

Molina is moving to a new Online Provider Directory and your accurate information is essential

Ensuring your information is current on the Molina Online Provider Directory is critical. Molina members utilize our directory to find the right providers for the care they need. Please take this opportunity to confirm your demographic information and any special areas of focus or training are up to date and relevant.

If you have updates, please contact Molina as outlined below within two (2) weeks of receiving this notification:

- **For Roster Submissions** –submit your most current roster following the standard process. Please make sure to utilize the new Provider Roster Template located on the Provider Portal under the “Forms” section.
- **For Non-Roster submissions** – previously these changes would have been completed upon receipt of the Provider Information Change Form that was located on the Molina Healthcare Provider website, but due to a recent process change, this form has now been replaced by the **Provider Roster Template**. The new Provider Roster Template can be found on the Provider Portal at <https://provider.molinahealthcare.com> under the “Forms” section or by contacting Provider Services at MHIDProviderSvcReq@MolinaHealthcare.com.

A few key benefits of our new Online Provider Directory are:

- User-friendly and intuitive navigation
- Provider profile cards for quick access to information
- Easy browse by category, search bar and common searches
- Expanded search options and filtering
- Enables members to easily save provider information

You can expect to see the new Online Provider Directory roll out in phases beginning this summer 2021.

Please contact your Provider Services Representative if you have any questions.

Thank you for serving Molina members.